

(2)

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Vanco Part Number: RS232-IP

www.vanco1.com • techsupport@vanco1.com • 800-626-6445



DEAR CUSTOMER

Thank you for purchasing this product. For optimum performance and safety, please read these instructions carefully before connecting, operating or adjusting this product. Please keep this manual for future reference.

This product is 100% inspected and tested in the United States to verify HDMI performance parameters.

WARNING

- 1. Do not expose this unit to water, moisture, or excessive humidity.
- Do not install or place this unit in a built-in cabinet, or other confined space without adequate ventilation.
- To prevent risk of electrical shock or fire hazard, due to overheating, do not obstruct unit's ventilation openings.
- Do not install near any source of heat, including other units that may produce heat.
- 5. Do not place unit near flames.

- 6. Only clean unit with a dry cloth.
- Unplug unit during lightening storms, or when not used for an extended period of time. A surge protector is strongly recommended.
- 8. Protect the power cord from being walked on or pinched, particularly at the plugs.
- 9. Use unit only with accessories specified by the manufacturer.
- 10. Refer all servicing to qualified personnel.

CAUTION

HDMI is a very complex technology requiring continuous authentication of the signal and the same video resolution and audio settings on all electronic equipment in the system. When there are multiple sources and displays, the video resolution and audio setting on all connected units must be adjusted to correspond with that of the display having the lowest video and audio capability.

FEATURES

The Vanco RS232-IP is a LAN/Wi-Fi to Serial adapter that allows for remote access, configuration, and the ability to control any serial device over an IP network. Based on the universal serial interface with built-in TCP/IP protocol, the RS232-IP enables seamless communication via serial port, Ethernet, or any wireless network interface. Works with any traditional serial devices and can send and receive data through a connected internet network. A great solution for devices that only has the ability of being controlled through a serial connection, this allows control through a PC or third party LAN or wifi network!

RS-232 and IP Router Part # RS232-IP

- LAN/Wi-Fi to Serial adapter that allows for remote access, configuration, and the ability to control any serial device over an IP network
- Enables seamless communication via serial port, Ethernet, or any wireless network interface
- Wired/Wireless Router, and wireless access point capability
- Converts commands received over UDP or TCP/IP to Serial
- Supports RS232 and RS485 interfaces
- Extremely low latency
- DC 5-18V ultra wide voltage input, provides 2A current for increased reliability
- · Suitable for use in battery powered systems
- Transparent Transmission Mode, RS232/RS485 to RJ45, RS232/RS485 to WIFI
- RJ45 to WIFI can be achieved simultaneously to ensure stable of data transmission
- Supports WEP/WAP-PSK/WAP2-PSK/WAPI
- Encipher Type: WEP64/WEP128/TKIP/AES
- Power Supply: 5V
- Dimensions: 1.1" W .3" H x 1.6" D



SPECIFICATIONS

Network Standard 802.3	Wireless: IEEE 802.11n,IEEE 802.11g, IEEE 802.11b; Wired: IEEE 802.3, IEEE
Wireless Transmission Rate to 11Mbps	11n: maximum up to 150Mbps; 11g: maximum up to 54Mbps; 11b: maximum up
Tracks Number	1-14
Frequency Range	2.4-2.4835G
Emission Power	12-15DBM
Interface	Wi-Fi, WAN, LAN, RS232
Antenna Type	External Antenna 6DB
WIFI Work Mode	Client/AP/Router
WDS Function	Support WDS wireless bridge connection
Wireless Security bit WEP encryption; WPA-PSK/WPA2-PSK, WPA/WPA	Wireless MAC address filtering; Wireless security function switch; 64/128/152 2 security mechanism
Network Management upgrade	Remote Web management; Configuration file import and export; WEB software
-	
upgrade	500000bps
upgrade Maximum Transmission Rate	500000bps Max connection number>20
upgrade Maximum Transmission Rate TCP Connection	500000bps Max connection number>20 Max connection number>20
upgrade Maximum Transmission Rate TCP Connection UDP Connection	500000bps Max connection number>20 Max connection number>20 1200~500000bps
upgrade Maximum Transmission Rate TCP Connection UDP Connection Serial Baud Rate	500000bps Max connection number>20 Max connection number>20 1200~500000bps Status indicator
upgrade Maximum Transmission Rate TCP Connection UDP Connection Serial Baud Rate Status indicator	500000bps Max connection number>20 Max connection number>20 1200~500000bps Status indicator 20-70 Degrees C
upgrade Maximum Transmission Rate TCP Connection UDP Connection Serial Baud Rate Status indicator Operating Temperature	500000bps Max connection number>20 Max connection number>20 1200~500000bps Status indicator 20-70 Degrees C 10%-90%RH (noncondensing)
upgrade Maximum Transmission Rate TCP Connection UDP Connection Serial Baud Rate Status indicator Operating Temperature Operating Humidity	500000bps Max connection number>20 Max connection number>20 1200~500000bps Status indicator 20-70 Degrees C 10%-90%RH (noncondensing) 40-80 Degrees C
upgrade Maximum Transmission Rate TCP Connection UDP Connection Serial Baud Rate Status indicator Operating Temperature Operating Humidity Storage Temperature	500000bps Max connection number>20 Max connection number>20 1200~500000bps Status indicator 20-70 Degrees C 10%-90%RH (noncondensing) 40-80 Degrees C 5%-90%RH (noncondensing)

PACKAGE CONTENTS

Please check the packaging and make sure the following items are contained in the shipping carton:

- RS232-IP Unit
- 5V Power Supply
- Male-to-Female DB9 (RS232) Cable
- Cat5e Patch Cable
- Mounting Screws (the unit has 4 holes for mounting the product)
- Product Manual

PANEL DESCRIPTIONS





- 1. RS232 (DB9 Female)
- 2. Power Supply Input
- 3. Antenna Screw Terminal
- 4. Reset (RST)
- 5. WAN RJ45
- 6. LAN RJ45
- 7. Wifi Status



RS-232 Connection



Pinout Number	Function	Input/ Output	Description
1	N/A	N/A	N/A
2	RXD	Input	Data receiving input
3	TXD	Output	Data sending ouput
4	N/A	N/A	N/A
5	GND	Input	Ground
6	N/A	N/A	N/A
7	N/A	N/A	N/A
8	N/A	N/A	N/A

LAN Interface and WAN Connections

The RS232-IP utilizes two network interfaces with a WAN port and LAN port. The interface uses a standard RJ45 connector as shown below:





The following table shows the pin definitions of RJ-45:

Pinout Number	Function	Direction	Description
1	TX+	Output	Transmit Data +
2	TX-	Output	Transmit Data -
3	RX+	Input	Receive Data +
4	N/A	N/A	N/A
5	N/A	N/A	N/A
6	RX-	Input	Receive Data -
7	N/A	N/A	N/A
8	N/A	N/A	N/A

RST Button

The RST (reset) button is used to reset the RS232-IP to factory default settings. When the RS232-IP completes startup, press and hold the RST button for 10 seconds. All of the parameters and settings of the unit will be reset to default.

5V Power Input

Voltage range: 4.5 \sim 5.5V. The default configuration of RS232-IP for the power adapter is 5V/1A DC power supply.

Antenna Terminal

Standard SMA interface within the outer spiral needle.

LED Indicator light

Wifi Status: LED light blinking: Connected to Wifi; LED light off: Not connected to Wifi



CONNECT AND OPERATE

There are 4 methods that can be used to connect to the RS232-IP:

- Ethernet to Serial (RS232-IP connected directly to a network with a Cat5e/6 cable)
- Wifi (Client) to Serial
- Wifi (Access Point) to Serial
- Default (combination of any the above-mentioned modes)



Connect and Operate - Ethernet to Serial:

In this mode, LAN is enabled and WIFI/WAN functions and ports are closed. Through the appropriate settings, the data between the computer and the LAN port on the RS232-IP can be achieved through the network through category cables. Ethernet can be configured as a dynamic IP address (DHCP) or can also be configured as a static IP address (STATIC).



- 1. Power up the RS232-IP. The Link light will blink slowly after powering up.
- 2. Connect a single Cat5e/6 to the RJ45 jack on the RS232-IP
 - A PC and the RS232-IP can be connected to the same LAN via an ethernet switch or router
- Connect a computer either directly to the RS232-IP LAN port or to the network the RS232-IP is connected to, and set the network segment to be the same as the RS232-IP's segment: 192.168.16.XX (Default: 192.168.16.254).

this capability. Otherwise, you need for the appropriate IP settings.	itomatically if your network supports d to ask your network administrator ically
Use the following IP address:	
IP address:	192.168.16.
Subnet mask:	255.255.255.0
Default gateway:	
Obtain DNS server address au	tomatically
Use the following DNS server a	addresses:
Preferred DNS server:	· · · ·
Alternate DNS server:	
Validate settings upon exit	Advanced
	OK Cancel

- 4. Enter the default IP address of 192.168.16.254 into any web browser to enter the user interface.
 - Username: admin
 - Password: admin

http://192.168.16.254.rec	uires a username and passw	ord
Your connection to this s		
User Name:		
Password:		
	Log In Car	ncel



5. Under the NetMode drop-down menu, select ETH-SERIAL

Salution	ה		RS232-1
			N5252-11
简体中文	Vanco RS232-I	Serial2Net Se	ettings
RS232-I 2Net Settings	NetMode:	ETH-SERIAL	×
vance Settings rial2Net UART 2 Settings	IP Type:	DHCP 🗸	
ninistration		Current	Updated
	Serial Configure:	115200,8,n,1	115200,8,n,1
	Serial Framing Lenth:	64	64
	Serial Framing Timeout:	10 milliseconds	10 milliseconds (< 256, 0 for no timeout)
	Network Mode:	server	Server ~
	Remote Server Domain/IP:	192.168.11.245	192.168.11.245
	Locale/Remote Port Number:	8080	8080
	Network Protocol:	top	TCP V
	Network Timeout:	0 seconds	0 seconds (< 256, 0 for no timeout)
			Apply Cancel

6. Here you can change the settings as needed for the RS232-IP to communicate through the network. Once changes are completed, select Apply for changes to take effect

NOTE: After changes have been applied, you may need to sign back into the user interface using the new IP information and address.

Connect and Operate - Wifi (Client) to Serial:

In this mode, WIFI is enabled with WAN and LAN ports closed. Through the appropriate settings, the data between a computer or 3rd party control system and the WIFI on the RS232-IP can be achieved through the network. WIFI CLIENT can be configured as a dynamic IP address (DHCP), or can also be configured as a static IP address (STATIC).



- 1. Power up the RS232-IP. The Link light will blink slowly after powering up.
- Connect a computer either directly to the RS232-IP LAN port, or to the network the RS232-IP is going to be associated, and set its network segment to be the same as the RS232-IP 192.168.16.XX. (Default: 192.168.16.254).

Internet Protocol Version 4 (ICP/IPv4)	Properties X
General	
You can get IP settings assigned auton this capability. Otherwise, you need to for the appropriate IP settings. Obtain an IP address automatical	ask your network administrator
• Use the following IP address:	
IP address:	192.168.16.
Subnet mask:	255.255.255.0
Default gateway:	
Obtain DNS server address auton	
Preferred DNS server:	
Alternate DNS server:	
☐ Validate settings upon exit	Advanced
	OK Cancel



- 3. Enter the default IP address of 192.168.16.254 into any web browser to enter the user interface.
 - Username: admin
 - Password: admin

		ires a username an	d password.
Your conn	ection to this site	e is not private.	
User	Name:		
Pas	isword:		

4. Under the NetMode drop-down menu, select WIFI(CLIENT)-SERIAL

VANCO			RS232-II
ah 简体中文	Vanco RS232-I	Serial2Net Se	ttings
co RS232-I rial2Net Settings vance Settings	NetMode:	WIFI(CLIENT)-SEF	IAL 🖂
Serial2Net UART 2 Settings SSID:		Vanco	Scan
istration	Encrypt Type:	OPEN	$\overline{}$
	IP Type:	DHCP 🗸	
		Current	Updated
	Serial Configure:	115200,8,n,1	115200,8,n,1
	Serial Framing Lenth:	64	64
	Serial Framing Timeout:	10 milliseconds	10 milliseconds (< 256, 0 for no timeout)
	Network Mode:	server	Server V
	Remote Server Domain/IP:	192.168.11.245	192.168.11.245
	Locale/Remote Port Number:	8080	8080
	Network Protocol:	top	TCP V
	Network Timeout:	0 seconds	0 seconds (< 256, 0 for no timeout)
			Apply Cancel

NOTE: After changes have been applied, you may need to sign back into the user interface using the new IP information and address.



5. Select the Scan button. This will take you to a page to locate your network by the SSID. Once you find and select your correct network, click Apply.

VANC	D,	>		RS232-IP					
English 简体中文 Vanco RS232-I		Ch	SSID	BSSID	Security	Signal(%)	W-Moe	ExtCh	NT
SerialZhet Settings Advance Settings SerialZhet UART 2 Settings Administration Management Upload firmware Setting Management Setting Indiagement Status Status	0	11	Linksys03404	c0.56.27.32.b4.0b Rescan	WPA2PSKIAES	100 <u>Ar</u>	11b/g/n	NONE	In

6. Once you are back on the settings page, you can add the password for network (if applicable), and change the settings as needed for the RS232-IP to communicate through the network. Once changes are complete select Apply for changes to take effect.

				RS232-I	
Ψ χ	Vanco RS232-I	Serial2Net Se	ttings		
tings	NetMode:	WIFI(CLIENT)-SEF			
Advance Settings SRID: Linksys03404 Setia72Ket UART 2 Settings Administration Setiatings Management Settings Management	SSID:	Linksys03404		Scan	
		<u> </u>			
is rirmware	IP Type:	DHCP V			
on List		Current	Update	i .	
k Status	Serial Configure:	115200,8,n,1	11520	0,8,n,1	
	Serial Framing Lenth:	64	64		
	Serial Framing Timeout:	10 milliseconds	10 for no t	milliseconds (< 256, 0 imeout)	
	Network Mode:	server	Serve	~	
	Remote Server Domain/IP:	192.168.11.245	192.16	8.11.245	
	Locale/Remote Port Number:	8080	8080		
	Network Protocol:	tcp	TCP	2	
	Network Timeout:	0 seconds	0 no time	seconds (< 256, 0 for out)	
			Apply	Cancel	



Default Mode

In this mode, WIFI is enabled as well as the WAN and LAN ports are enabled. The RS232-IP also can work in the AP (access point) mode. This setting allows elements from all the modes to be used and set up accordingly, and can even act as a wireless/wired Ethernet router. WIFI device(s) can connect with the RS232-IP, and become one device within the associated network. WAN default IP is dynamic IP address.



				RS232-11	P
₩x Vanco	RS232-I	Serial2Net Se	ettings		
I ettings NetMode: tings		Default	~		
ngs RT 2 Settings WAN					
IP Type:		DHCP 🗸			
WiFi					
SSID:		Vanco RS232-I			
Encrypt Type	9:	WPA/WPA2 AES	~		
Password:		12345678			
IP Address:		192.168.16.254			
Subnet Mask	C	255.255.255.0			
		Current	Updated		
Serial Config	jure:	115200,8,n,1	11520	0,8,n,1	
Serial Framin	ng Lenth:	64	64		
Serial Framin	ng Timeout:	10 milliseconds	10 for no t	milliseconds (< 256, 0 meout)	
Network Moo	ie:	server	Server	\sim	
		192.168.11.245	192.16	8.11.245	
Locale/Remo Number:	ote Port	8080	8080		
Network Prot	tocol:	top	TCP		
Network Tim	eout:	0 seconds	0 no time	seconds (< 256, 0 for out)	
			Apply	Cancel	



SYSTEMS SETTINGS

			R\$232-II
ish 简体中文	Vanco RS232-I	Serial2Net Setting	s:UART 2
co RS232-I rial2Net Settings		Current	Updated
vance Settings	Serial Configure:	57600,8,n,1	57600,8,n,1
Serial2Net UART 2 Settings Iministration	Serial Framing Lenth:	64	64
	Serial Framing Timeout:	10 milliseconds	10 milliseconds (< 256, 0 for no timeout)
	Network Mode:	0(0:None,1:Server,2:Client)	None V
	Remote Server Domain/IP:	192.168.1.245	192.168.1.245
	Locale/Remote Port Number:	8081	8081
	Network Protocol:	1(0:None,1:TCP,2:UDP)	TCP V
	Network Timeout:	0 seconds	0 seconds (< 256, 0 for no timeout)
	TCP AUTO CONNECT:	1	Enable ~
	TCP Client Auto Check:	1	Enable ~
	Client Locale Port:	0	0
			Apply Cancel

- Current: Shows current status
- Updated: Shows the current revision parameters
- Submit: Submits the revision
- Serial Configure: Serial configuration format Baud rate, data bits, parity bit, stop bit.)For example: 15200,8,n,)
- Serial Framing Length: The Length of Serial Framing (typically remains unchanged)
- Serial Framing Timeout: The time of Serial Framing (typically remains unchanged)
- Network Mode: Choose Client, Server or none
- Remote Server Domain/IP: Remote Server Domain/IP address
- Locale/Remote Port Number: The specified parameter is not the same under the different network modes. Client specifies the port number on the remote. Server specified local port number.
- Network Protocol: Use TCP/IP or UDP Protocol
- Network Timeout: Under the server network mode, no data transmission within the
- time out period, the connection will be disconnected. (O specifies never disconnected).



NETWORK SETTINGS AND ADVANCED SETTINGS

There are four modes for serial-network conversion:

TCP Server

In this mode, the RS232-IP is on a specified port, waiting for a TCP/IP Client connection. When connected, all TCP/IP data is sent directly to the serial port end, and the data of the serial end is sent to TCP Client end.



TCP Client

In this mode, the module is connected to a specified domain or IP port. All of the data sent from the TCP Server-side end will be sent directly to the serial port, and the data from the serial end will be sent to the TCP Server-side.



NOTE: When the TCP Active reconnection function is enabled, and the TCP Server initiative is disconnected, the module will immediately take the initiative to reconnect. Otherwise the module will not automatically reconnect. (See Advanced Settings).





UDP Server

In this mode, the module opens the local designated port. Once received and the data sent to the port, the module will send the data to the serial port and record the remote IP, port. The module will only record the last information on the remote connection. Received serial data will be sent directly to the recorded remote IP port.



UDP Client

In this mode, the module directly sends the serial data to the specified IP, port. The serial data returned from the server-side will be distributed to serial port.





SYSTEM MANAGEMENT

VAN		RS232-IP	
English 简体中文	System Manage	ment	
Vanco RS232-I → Serial2Net Settings	You may configure adm	inistrator account and password here.	
 Advance Settings Serial2Net UART 2 Settings 	Language Settings		
Administration	Select Language	English	
 Management Settings Management 		Apply Cancel	
→ Upload Firmware	Adminstrator Settings		
Status Station List	Account	admin	
→ Link Status	Password	•••••	
		Apply Cancel	
	System Reboot		
	System Reboot Button	Reboot	

Language Settings: English, Chinese

Administrator Settings: Change username and password from default System Reboot: Restore the RS232-IP to factory default settings

SETTINGS MANAGEMENT

		F	IS232-IP
English 简体中文	Settings Manag	ement	
Vanco RS232-I ▶ Serial2Net Settings ▶ Advance Settings	You might save system by importing the file, or	settings by exporting them to a configureset them to factory default.	ration file, restore them
 Serial2Net UART 2 Settings Administration 	Export Settings		
Management Settings Management Delta Firmware	Export Button	Export	
-> Status	Import Settings		
→ Station List → Link Status	Settings file location		Browse
		Import Cancel	
	Load Factory Defaults	Ĭ	
	Load Default Button	Load Default	

Export, Import, or load settings saved on a computer



FIRMWARE UPDATE

	<u>ICO</u>	RS232-	IP	
English	Upgrade the Vanco RS232-I	(V2.1(Mar 10 201718:21:04)) I firmware to obtain new functionality. It takes about 1 lash and be patient please. Caution! A corrupted image	e	
Advance Settings Serial2Net UART 2 Settings Administration Management	Update Firmware Location:	Browse		
Settings Management Upload Armware Status Status Station List Link Status	Apply			
→ Link Status				

- 1. Select Browse and locate the firmware (go to www.vanco1.com for the latest firmware)
- 2. Select Open
- 3. Select Apply

NOTE: DO NOT TURN OFF THE COMPUTER OR RS232-IP UNTIL THE UPDATE IS COMPLETED.

		R\$232
English 简体中文	Access Point Status	3
nco RS232-I	Let's take a look at the status	of Vanco RS232-I Platform.
Serial2Net Settings Advance Settings	System Info	
rial2Net UART 2 Settings	SDK Version	V2.1(Mar 10 201718:21:04)
Iministration	System Up Time	11 mins, 25 secs
► Management	Operation Mode	Gateway Mode
 Settings Management Upload Firmware 	Internet Configurations	
Status	Connected Type	DHCP
Station List	WAN IP Address	
Link Status	Subnet Mask	
	Default Gateway	
	Primary Domain Name Server	
	Secondary Domain Name Server	
	MAC Address	28:F3:66:A7:63:1D
	Local Network	
	Local IP Address	192.168.1.254
	Local Netmask	255.255.255.0
	MAC Address	28:F3:66:A7:63:1C
	Ethernet Port Statu	s
	not support	



When in WIFI (AP)-SERIAL mode, allows the user to check the status of the RS232-IP as well as monitor the stations associated with the AP.



SAFETY PRECAUTIONS

To insure the best from the product, please read all instructions carefully before using the device. Save this manual for further reference.

- Unpack the equipment carefully and save the original box and packing material for possible future shipment
- Follow basic safety precautions to reduce the risk of fire, electrical shock and injury to persons.
- Do not dismantle the housing or modify the module. It may result in electrical shock or burn.
- Using supplies or parts not meeting the products' specifications may cause damage, deterioration or malfunction.
- Refer all servicing to qualified service personnel.
- To prevent fire or shock hazard, do not expose the unit to rain, moisture or install this product near water.
- Do not put any heavy items on the extension cable in case of extrusion.
- Do not remove the housing of the device as opening or removing housing may expose you to dangerous voltage or other hazards.
- Install the device in a place with fine ventilation to avoid damage caused by overheat.
- · Keep the module away from liquids.
- Spillage into the housing may result in fire, electrical shock, or equipment damage. If an object or liquid falls or spills on to the housing, unplug the module immediately.
- Do not twist or pull by force ends of the optical cable. It can cause malfunction.
- Do not use liquid or aerosol cleaners to clean this unit. Always unplug the power to the device before cleaning.
- Unplug the power cord when left unused for a long period of time.
- Information on disposal for scrapped devices: do not burn or mix with general household waste, please treat them as normal electrical wastes.

SAFETY AND NOTICE

RS232-IP has been tested for conformance to safety regulations and requirements, and has been certified for international use. However, like all electronic equipments, the RS232-IP should be used with care. Please read and follow the safety instructions to protect yourself from possible injury and to minimize the risk of damage to the unit.

- Follow all instructions and warnings marked on this unit.
- Do not attempt to service this unit yourself, except where explained in this manual.
- Provide proper ventilation and air circulation and do not use near water.
- Keep objects that might damage the device and assure that the placement of this unit is on a stable surface.
- Use only the power adapter and power cords and connection cables designed for this unit.
- Do not use liquid or aerosol cleaners to clean this unit.
- · Always unplug the power to the device before cleaning.



LIMITED WARRANTY

With the exceptions noted in the next paragraph, Vanco warrants to the original purchaser that the equipment it manufactures or sells will be free from defects in materials and workmanship for a period of two years from the date of purchase. Should this product, in Vanco's opinion, prove defective within this warranty period, Vanco, at its option, will repair or replace this product without charge. Any defective parts replaced become the property of Vanco. This warranty does not apply to those products which have been damaged due to accident, unauthorized alterations, improper repair, modifications, inadequate maintenance and care, or use in any manner for which the product was not originally intended.

Items integrated into Vanco products that are made by other manufacturers, notably computer hard drives and liquid crystal display panels, are limited to the term of the warranty offered by the respective manufacturers. Such specific warranties are available upon request to Vanco. A surge protector, power conditioner unit, or an uninterruptible power supply must be installed in the electrical circuit to protect against power surges.

If repairs are needed during the warranty period the purchaser will be required to provide a sales receipt/sales invoice or other acceptable proof of purchase to the seller of this equipment. The seller will then contact Vanco regarding warranty repair or replacement.

LIABILITY STATEMENT

Every effort has been made to ensure that this product is free of defects. The manufacturer of this product cannot be held liable for the use of this hardware or any direct or indirect consequential damages arising from its use. It is the responsibility of the user and installer of the hardware to check that it is suitable for their requirements and that it is installed correctly. All rights are reserved. No parts of this manual may be reproduced or transmitted by any form or means electronic or mechanical, including photocopying, recording or by any information storage or retrieval system without the written consent of the publisher.

Manufacturer reserves the right to revise any of its hardware and software following its policy to modify and/or improve its products where necessary or desirable. This statement does not affect the legal rights of the user in any way.



TECHNICAL SUPPORT

In case of problems, please contact Vanco Technical Support by dialing 1-800-626-6445. You can also email technical support issues to techsupport@vanco1.com.

When calling, please have the Model Number, Serial Number (affixed to the bottom of the unit) and Invoice available for reference during the call.

Please read this Instruction Manual prior to calling or installing this unit, since it will familiarize you with the capabilities of this product and its proper installation.

All active electronic products are 100% inspected and tested to insure highest product quality and troublefree installation and operation. The testing process utilizes the types of high-definition sources and displays typically installed for entertainment and home theater applications.

For additional information, such as helpful installation videos, glossary of terms, etc. please visit vanco1.com

Vanco® International

506 Kingsland Drive Batavia, Illinois 60510 call: 800.626.6445 fax: 630.879.9189 visit: www.vanco1.com